ALCEDO CARE



RAPID RESPONSE

24/7 CRISIS RESPONSE

Crisis support for individuals of all ages in community and clinical settings

Mobilisation within 2-4 hours



RAPID RESPONSE TEAM (RRT)



Our services are designed to be delivered across a range of community, home and clinical settings:

- **Crisis support & de-escalation**
- **Rapid response to changing needs**
- **Short notice cover & staff relief**
- **Hospital discharge**
- **Behaviour support & stabilisation**
- **Assessment & care planning**
- **24/7 availability**
- **Transition to our long term step-down services in the community**
- ***This list of services is not exhaustive***

WHY CHOOSE ALCEDO CARE?



Fast mobilisation time



Outcome Focused



Zero agency staff



Award winning specialist care

Case Study

Darren

Supporting Discharge from Hospital
Following a stroke and other complex health challenges, Darren spent seven years in hospital before returning home to his family. Our Complex Care team played a key role in supporting his transition home, enabling him to live safely in familiar surroundings and enjoy the comfort of being close to his loved ones.

Person-Centred Support
Today, Darren receives specialist support with personal care, mobility, moving and handling, and the management of his complex health needs. Our focus is not only on meeting his physical needs but also on promoting independence, choice and control in everyday life.

Communication and Empowerment
Communication is central to Darren's care. Using his alphabet communication board, our team takes the time to understand his views, preferences and decisions, ensuring he remains actively involved in all aspects of his support. This personalised approach helps Darren feel respected, heard and empowered.

Positive Outcomes
Through consistent, person-centred support, Darren has been able to reconnect with his local community and enjoy activities that are meaningful to him. One particularly significant milestone was visiting a coffee shop for the first time in eight years. These achievements demonstrate how specialist care can help individuals build confidence, increase independence and enjoy a better quality of life at home.



> "After seven years in hospital, Darren returned home, regained his independence, and reconnected with the people and places that matter most."

WATCH DARREN'S STORY HERE

Our Coverage & Network

To discuss urgent referrals, discharge pathways, or complex placements, contact our specialist team 24/7

Our Coverage & Network

- ✔ Local branches across the North of England, Midlands, and Wales
- ✔ Rapid access to experienced, specially-trained staff
- ✔ CQC and CIW regulated and fully compliant services

All our links in one place



Contact Alcedo Care

0300 373 5871 **Opt 1**

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alcedocare.co.uk

AVAILABLE 24/7

TOP 20 HOME CARE GROUP 2020 - 2026 homecare.co.uk

PRINCESS ROYAL TRAINING AWARD 2024

WINNER EMPLOYER'S EXCELLENCE AWARDS 2025 IN ASSOCIATION WITH METRO

WINNER EMPLOYER'S EXCELLENCE AWARDS 2026 IN ASSOCIATION WITH METRO

HCA HOMECAREAWARDS Winner