ALCEDO CARE



MENTAL HEALTH SUPPORT

- Reducing risk
- Preventing admissions
- Delivering positive outcomes

Specialist, nurse-led mental health services designed to deliver safe, effective and sustainable care

AVAILABLE 24/7

MENTAL HEALTH SUPPORT



Our services are designed to be delivered across a range of community, home and clinical settings:

- Crisis Prevention & Management
- Emotional Well-being & Support
- Community Engagement
- Routine Building & Structure
- Medication Prompting
- Positive Behaviour Support
- Independent Living Skills
- Social Inclusion & Participation

* ***This list of services is not exhaustive***

WHY CHOOSE ALCEDO CARE?

Fast mobilisation time

Outcome Focused

Zero agency staff

Award winning specialist care

Case Study

Alex*

Multi-Disciplinary Assessment
Alcedo Care supported an individual living with Autism, ADHD, complex trauma, fluctuating mental health needs, and behaviours of concern, including self-injury and periods of heightened agitation. Prior to referral, the individual had experienced repeated placement breakdowns and increasing behavioural challenges, often linked to inconsistent staffing and a lack of continuity in support.

Personalised PBS Planning
A comprehensive multidisciplinary assessment was undertaken involving Alcedo Care's operational managers and lead nurse, alongside the Community Mental Health Team (CMHT), Positive Behaviour Support (PBS) specialists, Speech and Language Therapists (SALT), family members and housing professionals. As the individual was non-verbal, communication boards, visual prompts and sensory cues were used to ensure their preferences, routines and wishes remained central to care planning.

A highly personalised support plan was developed, incorporating autism-informed approaches, low-arousal interventions, behavioural monitoring, PBS strategies, emotional regulation support and a carefully matched team of consistent support workers. Real-time oversight through our digital care systems enabled proactive incident monitoring, effective communication and close collaboration across the multidisciplinary team.

Outcomes
The outcomes were significant. Incidents reduced from six in June to zero by September, representing a 100% reduction within four months. Safeguarding concerns decreased, community engagement increased, and the individual maintained a stable placement throughout, with no hospital admissions or crisis interventions required.

* Names have been changed



“Significant outcomes representing a **100%** reduction of incidents within **4 months**”

Our Coverage & Network

To discuss urgent referrals, discharge pathways, or complex placements, contact our specialist team 24/7

Our Coverage & Network

- Local branches across the North of England, Midlands, and Wales
- Rapid access to experienced, specially-trained staff
- CQC and CIW regulated and fully compliant services

All our links in one place



Contact Alcedo Care

0300 373 5871 **Opt 1**

care@alcedocare.co.uk

alcedocare.co.uk

AVAILABLE 24/7

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WINNER EMPLOYER'S EXCELLENCE AWARDS 2026 IN ASSOCIATION WITH METRO

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