ALCEDO CARE



COMPLEX CLINICAL CARE

Award-winning specialist complex care services

Expert, nurse-led complex care and support tailored to individuals of all ages with specialist healthcare needs, enabling them to live safely, comfortably and independently at home

AVAILABLE 24/7

COMPLEX CLINICAL CARE



Our services are designed to be delivered across a range of community, home and clinical settings:

- Tracheostomy care & airway management
- PEG feeding & nutritional support
- NG tube management
- Catheter and bowel care
- Seizure management & epilepsy
- Spinal injury
- Brain injury
- Clinical observations & monitoring 24/7 and overnight clinical support

* ***This list of services is not exhaustive***

WHY CHOOSE ALCEDO CARE?



Fast mobilisation time



Outcome Focused



Zero agency staff



Award winning specialist care

Case Study

Cavan

The Challenge
Cavan lives with Baraitser-Winter Syndrome, a rare genetic condition that affects his learning, mobility and independence. He also has epilepsy, requiring carers who are trained to recognise seizures and administer emergency medication when needed. For his family, finding support that offered both safety and meaningful enrichment was essential.

Our Support
Working closely with Cavan, his family and school, Alcedo Care provides personalised support focused on building confidence, independence and life skills. Our trained carers support Cavan with community activities, shopping, social interaction and everyday tasks, while ensuring his health needs are safely managed at all times.

Building Independence
Support sessions are designed around Cavan's goals and interests. Whether it's following a shopping list, using self-service checkouts, handling money, or making choices in the community, each activity helps prepare him for greater independence in adulthood. Through regular outings, Cavan is also developing confidence, communication and social skills.

Meaningful Relationships
Over time, Cavan has built strong relationships with his carers, who understand his personality, routines and interests. From bowling trips and walks to watching vehicles pass by, his support is tailored to what makes him happy, ensuring every session is engaging, enjoyable and centred around him.

A Positive Future
For Cavan's family, knowing he is safe, happy and supported by skilled carers provides invaluable peace of mind. The support has enabled him to gain new experiences, develop important life skills and enjoy greater independence, while giving his family more time to focus on one another and everyday family life.

> “It doesn't matter who's going to turn up at the door – I know they're **medically trained, understand his needs,** and that Cavan is going to enjoy his time with them.”



WATCH CAVAN'S STORY HERE

Our Coverage & Network

To discuss urgent referrals, discharge pathways, or complex placements, contact our specialist team 24/7

Our Coverage & Network

- Local branches across the North of England, Midlands, and Wales
- Rapid access to experienced, specially-trained staff
- CQC and CIW regulated and fully compliant services

All our links in one place



Contact Alcedo Care

0300 373 5871 **Opt 1**

care@alcedocare.co.uk

alcedocare.co.uk

AVAILABLE 24/7

TOP 20 HOME CARE GROUP 2020 2026 homecare.co.uk

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